In a dynamic, interconnected society, public sector governance requires agile strategy, solid leadership skills and forward-thinking vision to deliver results for governments and citizens.

As the public sector reinvigorates its approach to service provision, leaders are finding new ways to boost performance, achieve goals, and lead successful and meaningful public sector careers.

 Gathering senior public servants from agencies and departments at all levels of government, the Public Sector Forum examines how the public service can thrive in a society of rapidly changing needs and expectations.

Emphasising leadership and innovation, this is the essential event for public servants looking to make an impact across their department and across the sector.

The Public Sector Forum is an event like no other – a unique opportunity that congregates an esteemed gathering of executive and management level public servants from across Australia. This is your guide to the modern public service, a strategic event crafted for – and delivered by – the nation’s foremost influencers from across the public sector.

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<th>THE EXPERIENCE</th>
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**HEAR** the latest thinking on the direction of the Australian public service

**ACQUIRE** actionable insights for your department in a changing world

**GAIN** exposure to new strategies and thought leaders from government

**ENGAGE** with the latest trends in public sector leadership, vision, change management, productivity, innovation, data analytics and more

**HEAR** forward insight on changes to the structure, efficiency and culture of the public service

**NETWORK** at dedicated breaks, lunches and networking drinks with other senior leaders

**DETERMINE** the year ahead for the public sector.

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**CONTACT**

**TIM LOCKWOOD**
Commercial Manager

timl@cmgroup.com.au
(02) 8004 3172
8:20 Registration, Refreshments & Networking

8:45 Opening Remarks from the Chairman

GRAEME HEAD
Commissioner NSW Public Service Commission

8:50 Official Welcome (via video)

Federal Government Initiatives in Keeping Local Government Strong

SENATOR THE HON FIONA NASH
Minister for Regional Development, Minister for Local Government and Territories, Minister for Regional Communications

9:00 Opening Keynote
Transformation for Improved Outcomes - Reform and Change for the Better

BENJAMIN TAYLOR
Chief Executive Public Service Transformation Academy (UK)

9:35 Leadership Session
A Vital Vision, a Meaningful Mission: Public Sector Leadership in 2017 and Beyond

Today’s public sector leaders are expected to be proactive and purposeful initiators of change, adept at managing multiple dimensions of leadership – including personal, civil, institutional, governmental, relational and performative factors. How are trends in the political and social environment shaping new approaches to public sector leadership? What kinds of skills and qualities can leaders nurture to improve motivation and productivity in the public sector? What strategies can ensure the public sector continues to attract and retain diverse, talented and principled leaders?

GRAEME HEAD
Commissioner NSW Public Service Commission

DEPUTY COMMISSIONER CATHERINE BURN
Deputy Commissioner NSW Police Force

MICHAEL PRATT
Customer Service Commissioner NSW Government

 BENJAMIN TAYLOR
Chief Executive Public Service Transformation Academy (UK)

PROFESSOR PETER SHERGOLD AC
Chancellor Western Sydney University

10:25 Morning Refreshments & Networking

11:05 Partner Keynote
Transformation Inside-Out: Empower your ‘forgotten’ customer

The nature of the workforce and how people work is fundamentally changing. Just like our customers, employees are increasingly digital, mobile and networked. Although public services are becoming more dynamic, work processes often remain analogue and linear. What impact does this have on collaboration, innovation and approaches to problem-solving? How can you empower knowledge workers to transform the business of government from the inside out?

SONYA SHERMAN
Industry Solutions Director Objective Corporation

11:35 Innovation Session
From Innovation to Value Creation: Enabling an Agile and Responsive Public Sector

In an age where innovation has daily implications, the Australian public service is refocusing on the needs of citizens and stakeholders in order to find new ways to be efficient and effective. How can public sector leaders empower themselves and their employees to improve their creativity, decision-making skills and responsiveness to the needs of the public? What might senior public servants learn from private sector innovation, and to what extent are these insights relevant or redundant in a public sector context? How are public sector leaders determining the right balance between innovation and risk mitigation? How can public servants translate innovation into practical, everyday processes?

COLIN FAIRWEATHER
Chief Information Officer City of Melbourne

KARIN GERAGHTY
Chief ICT & Digital Strategist Department of the Premier and Cabinet, South Australia

RINA BRUNSMAN
First Assistant Secretary, Finance Transformation & People and Projects Office Australian Government

LEANNE FRY
Chief Innovation Officer AUSTRAC

MARK SOWERBY
Chief Entrepreneur Queensland Government

12:25 Keynote Interview
Building the Future Economy – A Role for Government

12:55 Lunch & Networking

13:55 Service Delivery Session
Dynamic Design, Solid Outcomes: Strengthening Public Sector Service Delivery

In a society fuelled by connectivity, public servants are constantly navigating the promises, perils and protocols surrounding stakeholder management, from communication to collaboration. What do public sector leaders find most valuable – and most challenging – when working with other departments and external partners? How can leaders and teams foster authentic engagement and ongoing dialogue with important stakeholders? Faced with rising expectations around transparency and accountability, how can public sector leaders maintain stakeholder trust and loyalty?

TIM BARKER
Chief Information Officer Department of Science, Information Technology and Innovation

FIONA MENZIES
Chief Executive Officer Creative Partnerships Australia

GLENN EINSIEDEL
Director Service Enablement Service NSW

14:45 Keynote
Guiding Principles In Service of the Public

KAREN LEE-ARCHER
Director Workforce Strategy Australian Government Department of Finance

KARIN GERAGHTY
Chief ICT & Digital Strategist Department of the Premier and Cabinet, South Australia

LIBBY LYONS
Director Workplace Gender Equality Agency

SANDY PITCHER
Chief Executive Officer Department of Environment, Water and Natural Resources, South Australia

SANDY PITCHER
Director Service Enablement Service NSW

15:15 Afternoon Refreshments & Networking

15:45 Stakeholder Management Session
Return on Relationships: Energising and Optimising Stakeholder Management

In a society fuelled by connectivity, public servants are constantly navigating the promises, perils and protocols surrounding stakeholder management, from communication to collaboration. What do public sector leaders find most valuable – and most challenging – when working with other departments and external partners? How can leaders and teams foster authentic engagement and ongoing dialogue with important stakeholders? Faced with rising expectations around transparency and accountability, how can public sector leaders maintain stakeholder trust and loyalty?

LIBBY LYONS
Director Workplace Gender Equality Agency

KAREN LEE-ARCHER
Director Workforce Strategy Australian Government Department of Finance

16:35 International Keynote
Public Sector Performance in Action

CHARLENE CHANG
Senior Director (Transformation), Public Service Division Prime Minister’s Office, Singapore

17:15 Closing Remarks from the Chairman

GRAEME HEAD
Commissioner NSW Public Service Commission

17:20 Networking Drinks Reception

18:20 Close of Day One
8:50 Registration, Refreshments & Networking

9:05 Opening Remarks from the Chairman

9:10 Keynote
Forecasting the Future of Public Policy and Public Service

9:50 Change Management Session
Resilient, Ready and Responsive: Launching and Leading Change in the Public Sector
Adapting to changes in policies, structure, roles and capacities is imperative for the public service to sustain its relevance and its positive impacts on society. How can the considered, strategic input of public sector leaders make change management more successful? What steps can leaders take to communicate changes in strategy, structure, priorities and expectations, without compromising organisational vision and purpose? How can work environments be designed or updated to improve the productivity, inclusion and job satisfaction of public sector employees? How are leaders tapping into the diverse skills, perspectives and aspirations of an intergenerational workforce?

10:40 Morning Refreshments & Networking

11:10 Platinum Keynote
Cyber Security in the Public Sector
The cyber threat is global, and threat actors will attack all countries and sectors. Sharing information regarding threats, trade craft, and indicators of compromise is an invaluable tool in preventing successful attacks. The challenge for the public sector is how to share this information between agencies, and to develop processes for distributing timely and effective threat information with the private sector, without compromising national security.

11:35 Data & Analytics Session
The New Compass of Data Analytics: Turning Expectations into Reality
Data holds the potential to convert ideas into innovation, efficiency and cost savings provided it is accurate, useful, well governed and secure. How can the public sector boost the opportunities and infrastructure needed to sustain exemplary data leadership? In what ways are data and analytics improving policy innovation, risk management and performance measurement? How are leaders complying with Federal, State and Territory privacy legislation when sharing sensitive data across jurisdictions, between agencies and within research bodies? Are the data governance and data security efforts of the public sector on track to build and maintain the trust of the Australian public?

12:25 Keynote
Ethical Accountability in Public Life

13:00 Lunch & Networking

14:00 Future Session
People, Potential and Progress: The Public Sector’s Role in Powering the Future
Over the next decade, public sector leaders will be expected to deliver more strategy, innovation and measurable value than ever before. How are public sector leaders becoming more future-oriented, and helping their organisations to do the same? What skills and resources will enable leaders and their teams to thrive in an increasingly dynamic and transdisciplinary future? How is the public sector reinvigorating its image to appeal to Millennials and Generation Z? As Australia’s demographics, technology, policy and economy change in the next five to ten years, what approaches might public sector leaders take to maintain integrity and nurture empathy for their staff and citizens?

14:50 Keynote
Tempering Tensions - Public Sector Expertise in a Volatile World

15:20 Closing Remarks from the Chairman

15:25 Close of Forum

REGISTRATION FEES

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<th>Category</th>
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<td>Government: 4 Delegates (Includes 1 Free)</td>
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<tr>
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* Service Provider: This option is for service providers to public servants. Service providers may only have one representative at the event and must submit an online application for internal review.

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**20 & 21 JUNE 2017**

**PARKROYAL, DARLING HARBOUR**

**REGISTRATION FORM**

### ORGANISATION DETAILS

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Payment Method (Please select one):
- Visa
- Mastercard
- American Express
- EFTPOS
- Invoice me
- Cheque

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<th>Mail To</th>
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